

USC Roski Eye Institute

Keck Medicine of USC

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March 27, 2020

Dear Patients,

Due to ongoing developments with COVID-19, we are only able to see patients with urgent eye problems at this time. If you have any concerns, please call us at 323-442-6335.

For our contact lens patients, we have doctors and staff available by phone. We are temporarily waiving all shipping fees and shipping contact lenses directly to our patient's homes. Call us at 323-442-6335 with questions.

We want to assure you that we are working closely with local, state and federal public health agencies, as well as our own health care professionals, to ensure that Keck Medicine of USC is prepared for COVID-19 developments. As the situation around COVID-19 continues to evolve, top priority is the safety of our patients, communities and health care professionals.

COVID-19 is a respiratory illness that causes fever, coughing and shortness of breath. If you are experiencing any of these symptoms, or have been exposed to someone who tested positive for COVID-19, please contact your primary care physician.

A few common measures the CDC advises for the general public include:

- Washing your hands often with soap and water or using alcohol-based hand rub for at least 20 seconds
- Avoid touching your eyes, nose and mouth
- Do not share food, drink or utensils
- Maintain social distancing (six feet of separation)
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe

For the most up-to-date news and information about COVID-19, please visit Keck Medicine of USC's FAQ web page.

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Thank you for choosing Keck Medicine of USC for your health care needs. We will continue to monitor the COVID-19 outbreak to protect the health and wellbeing of our patients and their families, as well as our staff and doctors.

This situation is dynamic and rapidly changing, and the health system will continue to provide updated guidance and recommendations, as conditions evolve.

Sincerely,

A handwritten signature in black ink, appearing to read "Narsing Rao". The signature is fluid and cursive, with the first name "Narsing" being more prominent than the last name "Rao".

Narsing A. Rao, M.D.

